

# U.S. Department of Education SY 2011-12 Civil Rights Data Collection Detailed LEA User Guide

FINAL Version 1.0



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# Introduction

Data submission for the 2011-12 Civil Rights Data Collection (CRDC) is accomplished utilizing a web-based survey tool, accessed via a secure internet connection using unique login information.

The web-based survey tool provides authorized LEA and school representatives with the ability to complete their CRDC LEA and School Forms online and/or upload their data into the tool. Following data entry / upload, the tool allows users to run data checks to provide feedback concerning the acceptability of their data, including any additional actions that may need to be performed prior to certification. Additionally, the survey tool gives users the ability to track the completion progress of the data collection for the district and all of its schools. Finally, the survey tool allows users to certify their CRDC data.

This User's Guide is intended to assist LEAs in navigating the web-based survey tool. If you encounter any problems or have questions, contact the Department of Education's Partner Support Center (PSC), at:

PSC Online: Contact Support Form

Telephone: 855-320-6459 (Mon-Fri 8am-6pm ET excluding Federal Holidays)

TTY/TDD: 888-403-3336 (888-403-EDEN) Fax: 888-329-3336 (888-FAX-EDEN)



# **Supported Operating Systems and Browsers**

**Supported Operating Systems:** The CRDC web-based survey tool supports the following operating systems:

| Certified Operating Systems Microsoft Windows            | CPU Architecture                                |
|--|---|
| Server 2008 R2   |   |
| Server 2008  | 64-bit x86 for production systems               |
| Server 2003  | 32-bit or 64-bit x86 for non-production systems |
| Windows 7  |   |
| Windows XP   |   |
| Linux  |   |
| Red Hat, CentOS, and Ubuntu are the reference platforms. | 64-bit x86                                      |
| Solaris  | SPARC architecture                              |
| Linux or Windows on                                      | 04 hit00  |
| VMware Server and VMware ESX Server                      | 64-bit x86                                      |
| AIX  | C4 hit DDC analyte styre                        |
| 6.1  | 64-bit PPC architecture                         |

**Supported Browsers:** The CRDC web-based survey tool supports the following browsers:

| Web Browser Name  | Certified Version(s) |
|-------------------|----------------------|
| Internet Explorer | 7, 8, 9              |
| Firefox           | 3.5, 3.6, 4.0        |

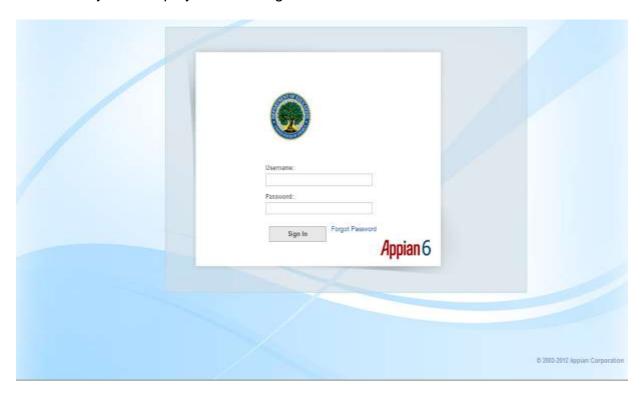
We recommend use of the Internet Explorer browser. When using Firefox, table columns are displayed with equal width. This may result in the descriptions in the first columns of CRDC tables appearing to be cut off. You may need to adjust your browser text or window size or scroll within the affected cells to properly view all table text.



# Login

Login information for an initial user for your district was e-mailed to the designated Principal Contact Person for your district. Your Principal Contact Person can set up additional CRDC tool users for your district as needed (see the Manage LEA Users section later in this document).

- The web survey tool can be accessed at <u>www.crdc.ed.gov.</u> On the website homepage, click the link to access the survey tool.
- On the login screen, enter your Username and Password. Note: The Username and Password are case sensitive.
- The system displays the Getting Started screen.





# Forgot Password

If you lose or forget your password, you may use the "Forgot Password" function on the login screen of the web survey tool. By providing your Username and clicking the "Request Password Reset" button, an e-mail will be sent to you containing a link to update your password and log back in.



### Sessions

Users should not have multiple open and active sessions of the CRDC web survey tool at the same time on the same computer. This may cause data corruption.

### Session Timeout

When logged on to the web survey tool, if you are inactive for approximately 15 minutes the tool prompts you to "continue" or "logout". If you do not respond within 2 minutes you will automatically be logged out.

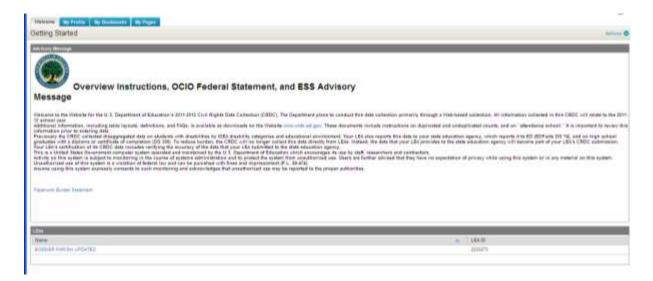
.



# **Getting Started**

This screen displays the Overview Instructions, OCIO Federal Statement, ESS Advisory Message, Paperwork Burden Statement and the link to the survey forms for your LEA. Please read the notices and then proceed to the bottom of the screen to enter the tool.

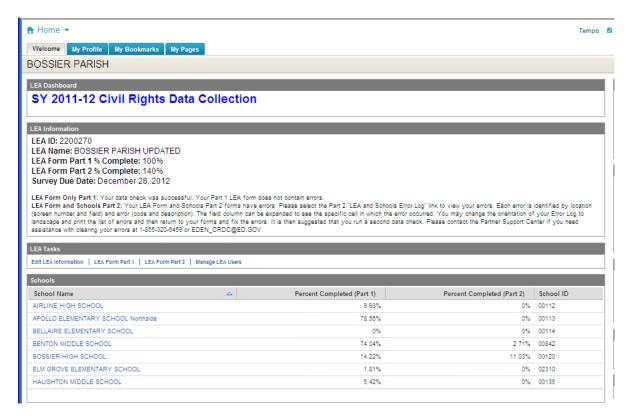
- Confirm that your LEA Name and LEA ID are correctly displayed at the bottom of the screen.
- Click on your LEA Name at the bottom of the screen to proceed to your LEA Dashboard.





### **LEA Dashboard**

The LEA Dashboard is the central control panel for all activities related to the CRDC survey. From the LEA Dashboard, you can navigate through all survey tasks and submit your survey. There are several boxes containing information regarding your LEA submission progress and actions you can take during the survey data entry and certification process.



- LEA Information This box contains your LEA ID, LEA Name, LEA Form % Complete, and survey due date. As you complete your LEA Forms, the LEA % Complete shows your progress towards achieving 100% completion.
- LEA Tasks This box contains tasks to be performed at the LEA level. These tasks include editing your LEA information, completing your LEA Forms and managing users.
- Schools This box lists all of the schools you identified and verified in the Advance Web Site (AWS) phase as belonging to your LEA that are required to report in the CRDC. If you find inconsistencies or errors, please call the PSC.



In the column along the right-side of the dashboard, you will find the following boxes:

- Survey Completion Steps This box contains the steps you must carry out to complete your CRDC submission.
- Help and Instructions This box contains links to helpful documents such as the definitions for terms used throughout the survey, the ED Frequently Asked Questions (FAQs) and User Guide documents to guide you through the submission process.
- Run LEA Level Data Checks This box contains
  the links you use to initiate LEA level data checks
  prior to submission, and also the link to initiate your
  certification for the entire submission once you have
  completed the survey. Details about these actions
  are provided in the Data Checks and Certification
  sections below.
- **File Upload** Use the Upload a File link to upload previously prepared data files into the survey.
- Refresh Page Link Use the Refresh Page link to refresh the LEA Dashboard screen, to display updates to messages, completion percentages and active tasks/links. Use this link when you are waiting to see the updated status of data checks or PDF generations. Note: If you select the Refresh Page link while an LEA Form is open, you will lose the data on your current screen. Be sure to always save and return to the LEA Dashboard before selecting the Refresh Page link.
- View Error Logs from LEA Data Checks This box contains the links to the error reports generated by all LEA level data checks. The link to the most recently generated error log for each data check remains on the dashboard until you run another data check after updating your data. Details about these actions are provided in the Error Logs section below.
- LEA Form PDFs This box contains the links to generate and view PDFs of your LEA Forms. You can generate PDFs at anytime during the process. The PDFs can be printed and saved to your local computer. Details about these actions are provided in the PDF Generation, PDF Retrieval and PDF Zip File Function sections below.
- LEA Form Navigation Tips This box explains the function of the navigation buttons on LEA form screens.

# You must complete all of the steps below before your CRDC submission is complete. Complete Part 1 and Part 2 LEA Forms Perform LEA Form Data Checks for Both Parts . Complete all School Forms Perform School Form Data Check on each Form Run and Complete Certification Process Help and Instructions Definitions User Guide art I LEA Form SAMPLE Part 2 LEA Form SAMPLE Part 1 School Form SAMPLE Part 2 School Form SAMPLE Adobe Reader Download initiate Certification LEA Form and Schools Part 1 LEA Form and Schools Part 2 LEA Form Only Part 1 LEA Form Only Part 2 Jpload LEA or School data files in CSV fi View Error Logs from LEA Data Checks Part 1: LEA Form Only Error Log: Not available LEA and Schools Error Log: Not available

#### Part 2:

LEA Form Only Error Log: Not available LEA and Schools Error Log: Not available

#### Certification:

Certification Error Log: Not available

#### **LEA Form PDFs**

Generate LEA PDF Part 1

Generate LEA PDF Part 2

🙀 View Generated PDFs Part 1

View Generated PDFs Part 2

#### **LEA Form Navigation Tips**

"Previous" will save data entered on screen and opens previous screen.

\*Save" will save data entered on screen and remains on the same screen.

"Save and Return" will save data entered on screen and returns to either the school menu or LEA Dashboard.

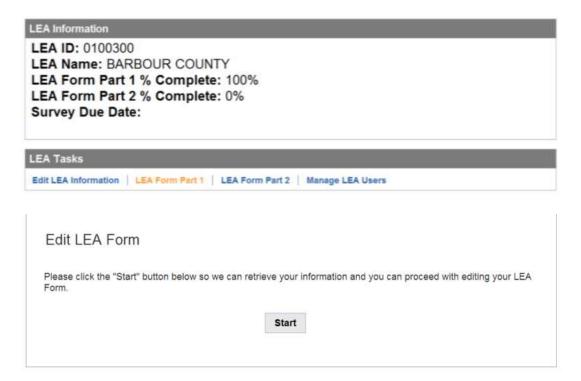
"Next" will save the data entered on screen and opens the next logical screen.

"Cancel" will not save data entered on screen and returns to either the school menu or LEA Dashboard.



# LEA Form Part 1 and Part 2 Entry

To initiate data entry of your LEA Form Part 1 data, click on the LEA Form Part 1 link in the LEA Tasks section.



- Once you click "Start," you are brought to the first LEA data table in the survey, LEA-Level Counts of Schools and Students (LEA-0001).
- Populate the data fields as requested and utilize the navigation buttons to proceed through the other questions on LEA Form Part 1. Note: You must populate each data field that is presented to you. You cannot leave data fields blank. If you do not have a student count for a particular field, enter the number zero (0). If you do not enter a value, you will receive an error message during your data check.
- Remember to click the "Next" button until you have visited each LEA Form Part 1 screen. If you click the "Save and Return" button before completing each LEA Form Part 1 screen, you will immediately be returned to the LEA Dashboard, requiring you to re-access LEA Form Part 1 to complete your entries.
- A guiding question in the CRDC survey is any question where your response determines whether or not you need to answer additional dependent survey questions. Prekindergarten Daily Length (LEA-0004) is the only guiding question in LEA Part 1. If you indicate that you have full or part day prekindergarten services, when you click "Next", you will be taken to dependent



questions Prekindergarten Eligibility (LEA-0005) and Prekindergarten for Non-IDEA Students (LEA-0006). If you indicate that you have no prekindergarten services, when you click "Next" you will skip over questions LEA-0005 and LEA-0006 and be taken directly to question Harassment and Bullying Policy (LEA-0007). **Note**: If you first indicate that you have full or part-day prekindergarten services on screen LEA-0004 and then provide responses on dependent screens LEA-0005 and 0006, but then go back to screen LEA-0004 and indicate that you do not offer pre-kindergarten services, your responses on dependent screens LEA-0005 and 0006 will be deleted.

Click the LEA Form Part 2 link and repeat the steps above to complete LEA Form Part 2. LEA-Operated GED Preparation Program (LEA-0009) is the only guiding question in LEA Part 2, your response to which determines whether or not you need to complete related questions Student Participation in LEA-Operated GED Preparation Program (LEA-0010) and GED Credentials Earned (LEA-0011).

## **LEA Form Navigation**

There are five navigation buttons on the bottom of each LEA Form screen:

- "Previous" Saves data on the current screen and opens the previous logical screen.
- "Save" Saves data on the current screen and remains on the current screen.
- "Save and Return" Saves data on the current screen and returns you to the LEA Dashboard.
- "Next" Saves the data on the current screen and opens the next logical screen.
- "Cancel" Does not save the data on the current screen and returns you to the LEA Dashboard.

| Previous | Save | Save and Return | Next | Cancel |
|----------|------|-----------------|------|--------|

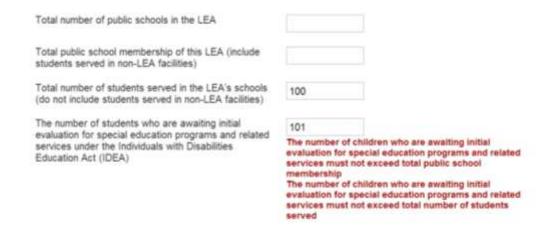
#### **LEA Form Validation Errors**

While completing the LEA Forms, you may encounter validation error messages if you enter an unexpected value in the data field. A validation error message appears detailing what type of value you need to input to satisfy the data requirement. If you do

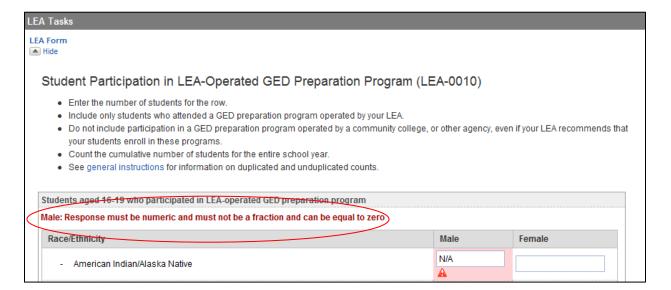


not correct the data field, you will not be able to save and proceed to the next screen. If you need further assistance with validation error messages, please contact the PSC. See examples of validation errors below.

### **LEA Form Part 1 Validation Errors - Example**



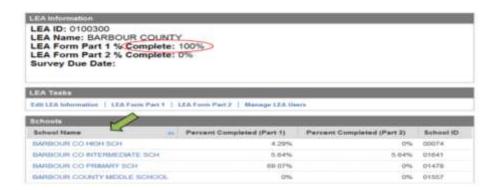
### **LEA Form Part 2 Validation Errors - Example**



# LEA Form Completion

After you have completed both LEA Forms, your LEA Dashboard will show each part as 100% complete. You should then proceed to the School Dashboard for each school in your district, where you will be able to navigate through the survey and submission process at the school level. To access the School Dashboard for each school, click on the School Name for each school on the schools list on the LEA Dashboard.







### School Dashboard



The School Dashboard is the central control panel for all activities related to the survey school forms. From the School Dashboard, you can navigate through all school level survey tasks. There are several boxes containing information regarding your school form submission progress and school level actions you can take during the survey process.

- **School Dashboard** This box contains your School ID, School Name, and School Form % Complete. As you complete your School Forms, the School Form % Complete shows your progress towards achieving 100% completion.
- School Tasks This box contains the tasks to be performed at the school level.
   These tasks include editing your school information and completing your School Forms.
- Part 1 This box displays the menu of School Form Part 1 questions to be answered. You begin by answering questions about Grades Offered and School Characteristics for the selected school. Based upon your answers to these first two questions, the menu will display the list of other School Form Part 1 questions you will need to answer for this school.
- Part 2 This box displays the menu of School Form Part 2 questions to be answered. Based upon your answers to guiding questions in School Form Part 1, the menu will display the list of School Form Part 2 questions you will need to answer for this school. Note: To view the Part 2 box, click on the Select School Form: Part 1 or Part 2 link.



In the column along the right-side of the dashboard, you will find the following boxes:

- Help and Instructions This box contains links to helpful documents such as the definitions for terms used throughout the survey, the ED Frequently Asked Questions (FAQs) and User Guide documents to guide you through the submission process.
- Links This box contains the link to take you back to the LEA Dashboard.
- Run School Form Data Checks This box contains the links you use to initiate school level data checks prior to submission. Details about these actions are provided in the Data Checks and Certification sections below.
- Refresh Page Link Use the Refresh Page link to refresh the School Dashboard screen, to display updates to messages, completion percentages and active tasks/links. Use this link when you are waiting to see the updated status of data checks or PDF generations. Note: If you select the Refresh Page link while a School Form is open, you will lose the data on your current screen. Be sure to always save and return to the School Dashboard before selecting the Refresh Page link.
- View Error Logs from School Data Checks This box contains the links to the error reports
  generated by the two school level data checks.
  The link to the most recently generated error log for
  each data check remains on the dashboard until you
  run another data check after updating your data.
  Details about these actions are provided in the
  Error Logs section below.
- School Form PDFs This box contains the links to generate and view PDFs of your School Forms. You can generate PDFS at anytime during the process. The PDFs can be printed and saved to your local computer. Details about these actions are provided in the PDF Generation, PDF Retrieval and PDF Zip File Function sections below.
- Navigation Tips This box explains the function of the two navigation buttons available on school form screens.

#### Help and Instructions

Definitions
FAQs
User Guide
Part I LEA Form SAMPLE
Part 2 LEA Form SAMPLE
Part 1 School Form SAMPLE

Part 2 School Form SAMPLE Adobe Reader Download

#### inks

Back to LEA Dashboard with School List

### Run School Form Data Checks

School Data Check Part 1
School Data Check Part 2

#### Refresh Page Link

Refresh Page

#### View Error Logs from School Data Checks

Part 1: School Part 1 Error Log Document Part 2: School Part 2 Error Log Document

#### School Form PDFs

Generate School PDF Part 1

Generate School PDF Part 2

W. View Generated PDFs Part 1

View Generated PDFs Part 2

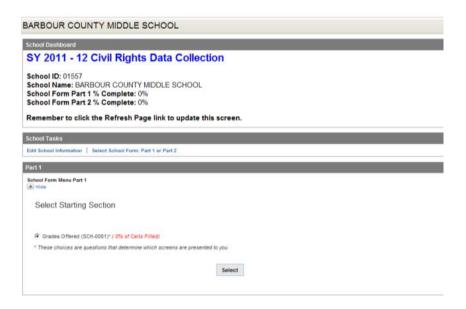
#### **Navigation Tips**

"Save and Return" will save data entered on screen and returns to the school menu.

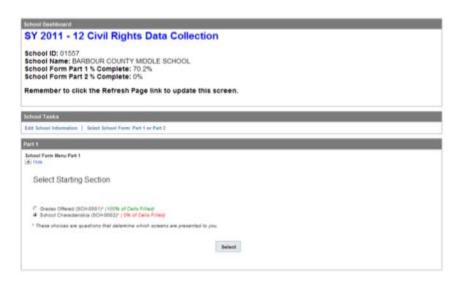
"Cancel" will not save data entered on screen and returns to the school menu.



# School Form Part 1 Entry



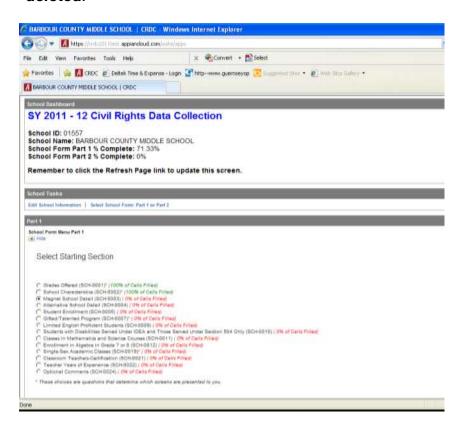
To begin entering / editing data on the School Form, you must first select the grade levels for which the school provides educational services. On School Form Menu Part 1, click on the radio button to the left of section Grades Offered (SCH-0001) and click the "Select" button at the bottom of the menu. When the data entry screen is displayed, check all grades offered at this school. When you click "Save and Return" on the screen, School Form Menu Part 1 will then display the School Characteristics (SCH-0002) section as well, as shown below.



These first two sections are the primary guiding questions that determine which other school-level questions you must complete. All school-level guiding questions on the menu are indicated with a red asterisk (\*). As you respond to the various sections on the School Form, the School Form Menu will display an updated list of sections you



need to complete, based upon your responses to the guiding questions. **Note**: In School Form Part 1, if you first respond positively to a guiding question and provide responses on subsequent dependent screens, but then go back to the guiding question and respond negatively, your responses on the dependent screens **will be deleted**.

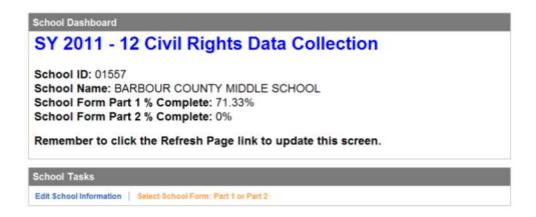


- Section Selection After you respond to the first two guiding questions, and the rest of your required sections are displayed on the School Menu, you may complete the sections in any order you choose by clicking on the desired radio button and clicking on the "Select" button.
- % of Cells Filled The % of Cells Filled displayed for each section indicates whether the section is complete or you need to fill in more data. Note: You must populate each data field that is presented to you. You cannot leave data fields blank. If you do not have a student count for a particular field, enter the number zero (0). If you do not enter a value, you will receive an error message during your data check.

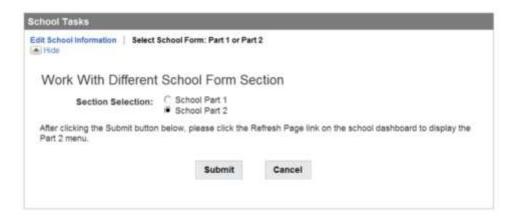
# Switching Between Part 1 and Part 2 School Forms

To access the School Form Menu Part 2, click on the Select School Form: Part 1 or Part 2 link in the School Tasks box on the School Dashboard.

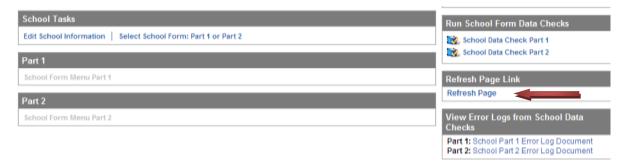




The following screen is presented. Select School Part 2 and click the "Submit" button.



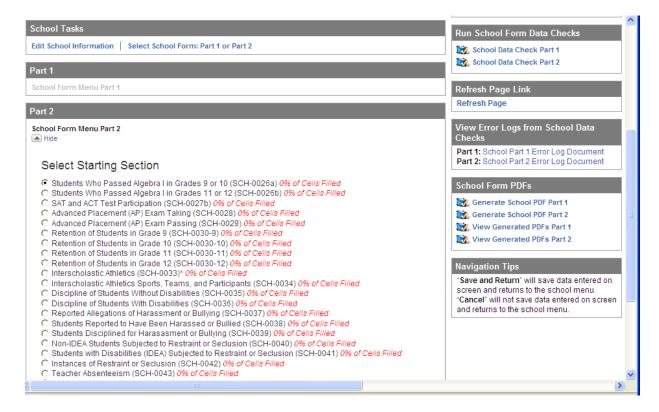
When returned to the Dashboard, click on the Refresh Page link in the Refresh Page Link box in the right-hand column of the School Dashboard to view School Form Menu Part 2.



**Note:** To return to the School Form Menu Part 1 from the School Form Menu Part 2, repeat the above procedure, selecting School Part 1 instead of School Part 2.



# School Form Part 2 Entry



- Section Selection You may complete the sections in any order you choose by clicking on the desired radio button and clicking on the "Select" button.
- % of Cells Filled The % of Cells Filled displayed for each question indicates whether the question is complete or you need to fill in more data.

# School Form Navigation

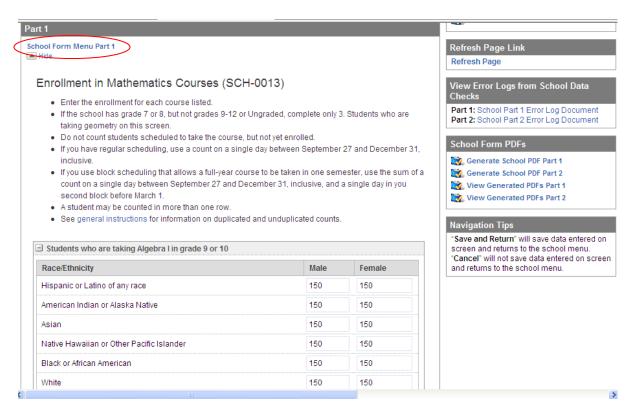
There are two navigation buttons on the bottom of each School Form screen:

- "Save and Return" Saves data on the current screen and returns you to the School Form Menu.
- "Cancel" Does not save the data on the current screen and returns you to the School Form Menu.

Save and Return Cancel



### School Menu Link



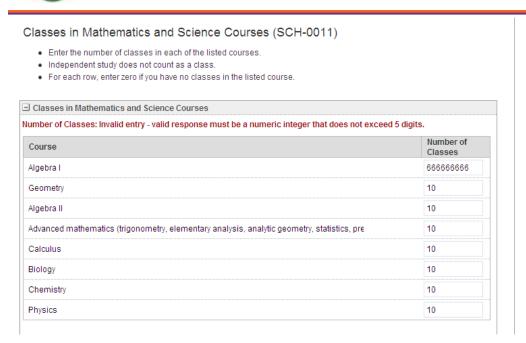
On each of the school question screens, in addition to clicking the "Save and Return" or "Cancel" buttons, you can return to the School Form Menu by clicking the School Form Menu link. If you select this link, you are returned to the School Form Menu without saving the data on your screen.

#### Validation Errors

While completing the LEA and School Forms, you may encounter validation error messages if you enter an unexpected value in the data field. A validation error message appears detailing what type of value you need to input to satisfy the data requirement. If you do not correct the data field, you will not be able to save and proceed to the next screen. If you need further assistance with validation error messages, please contact the PSC. See examples of validation errors below.

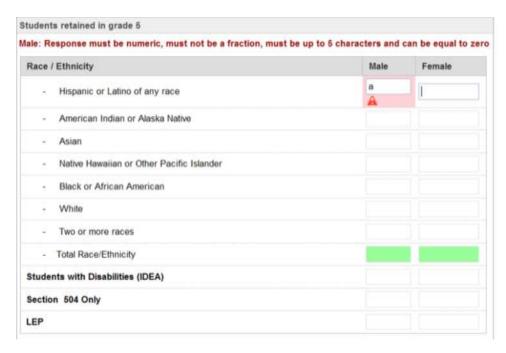
# School Form Part 1 Validation Errors - Example

When invalid data is entered into a data field, an error message is displayed to alert you to the correct format expected for this data type.

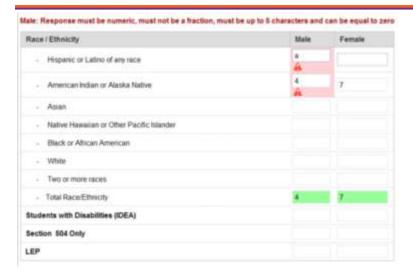


### **School Form Part 2 Validation Errors - Examples**

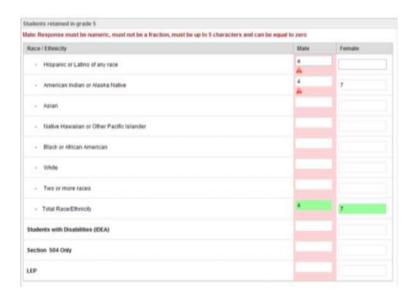
When invalid data is entered into a data field, the area around the field is highlighted, and an error message alerts you to the correct format expected for this data type.



If the error is not corrected, all data entered below the invalid entry in the same column, even if correct, will be shown to also be in error.



If you attempt to escape the error message without correcting it by clicking on the "Cancel" button, the system will display the entire column as being in error.



At this point, all data in the affected column must be deleted and re-entered to re-set the screen and proceed. Therefore, it is best to correct the original error before entering data into other fields.

# **School Form Completion**

After you have completed all your School Forms, your School Dashboard will show each part for each school as 100% complete. You should then proceed to Data Check function to check all your entered LEA and school data for errors.



# **General Data Entry Information**

This section provides information regarding a number of common topics applicable to all data entry screens.

# **Browser Navigation Functions**

DO NOT use the browser forward / back arrows or refresh button to navigate through the CRDC tool. Use the navigation buttons and Refresh Page link within the CRDC tool as described above or inconsistent results may be seen.

# Progress Indicator

The progress bar at the bottom of the screen does not accurately reflect the status of the survey tool task progress.



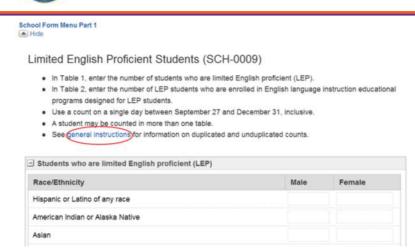
You do not have to "wait" for the green dots on the progress bar to proceed all the way to the right to know that a function is complete. Instead, look for system messages indicating that functions such as data check and certification are complete. If you are not sure that your screen is showing you updated information, click the Refresh Page link on the LEA or School Dashboard.

### **Bullets**

Some of the screens throughout the survey have additional instructions and guidance in the form of bullets at the top of the screen.

### General Instructions and Definitions Links

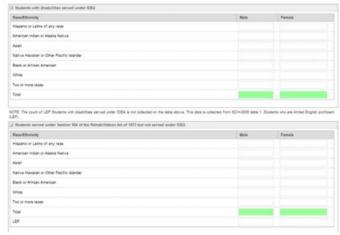
On many screens, links to survey General Instructions and Definitions are provided. To view these items, click on the link. The selected document will appear in a new window.



# Multiple Tables on a Single Screen

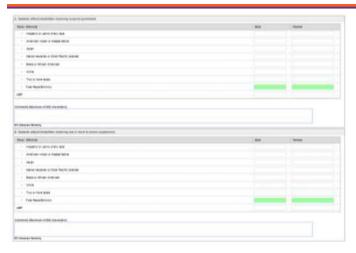
Many screens contain multiple tables. Be sure to scroll all the way down each screen to ensure you have completed all tables.

**Part 1** – Each table on the screen is identified by a unique table heading. There is a single, shared comment box at the bottom of the screen.



**Part 2** – Each table on the screen is identified by a unique table heading (the multiple tables on SCH-0035 and SCH-0036 are also identified with the letters A through I). Each table has its own comment box.





### **Comment Text Boxes**

Throughout the survey, there are comment text boxes available for you to populate. These comments will be printed on your PDFs and available for viewing by anyone who accesses your survey.

There are comment boxes at the bottom of every screen in Part 1. There are comment boxes at the bottom of every table in Part 2. There are also comment boxes on the screens at the end of each LEA and school form. Generally speaking, comments are optional. However, there are two circumstances where comments are required:

- On the Prekindergarten Eligibility (LEA-0005) and the Alternative School Detail (SCH-0004) screens, if you select "Other", you must provide an explanation in the comment box before you can proceed.
- If a particular data response triggers a 3XX warning (e.g., the number of students who passed an AP class exceeds the number of students enrolled in the AP class), and you feel the data you entered is correct, you must provide an explanation in the comment box associated with the question/table in order to clear the warning from your data check errors.

# System Error

If the system error "An error occurred while handling the last request" appears, you can escape it by clicking on the "OK" button, followed by the "Refresh Page" link.

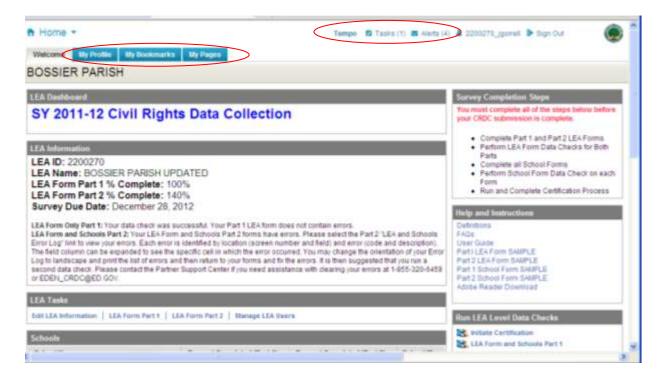


If the system error below appears, click the "Refresh Page" link to clear the message.



### Additional Tabs

Within the web survey tool you may notice additional tabs at the top of the LEA and School Dashboards, as shown below. While these tabs are accessible, they are not supported functions of the CRDC submission process and should be disregarded.

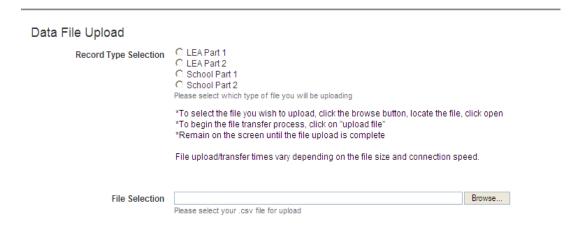




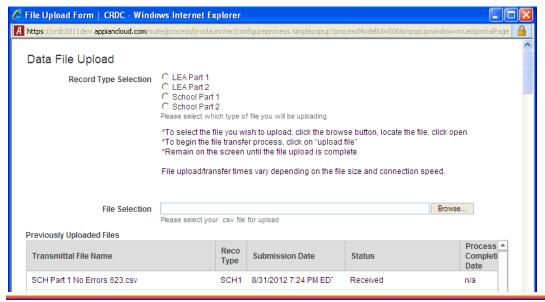
# File Upload

In addition to entering CRDC survey data directly into the web-based survey tool screens as described above, users may also create data files containing their survey data and upload those files into the web-based survey tool web tool application. CSV files created using either the CRDC Excel Template or Flat File Specification / Flat File Format Checker pre-collection tools may be uploaded using the new file upload function.

On the right-hand side of the LEA Dashboard, click the **Upload a File** link. On the file upload start-up screen, click the "Continue" button. The system displays the Data File Upload screen. **Note:** You may need to maximize the file upload window to view all the information in the columns of the Previously Uploaded Files table.



Click the radio button for the record type of the file to be uploaded and browse for your file on your local computer. Then click the "Upload File" button. Under Previously Uploaded Files, the system will display your file in Received status.



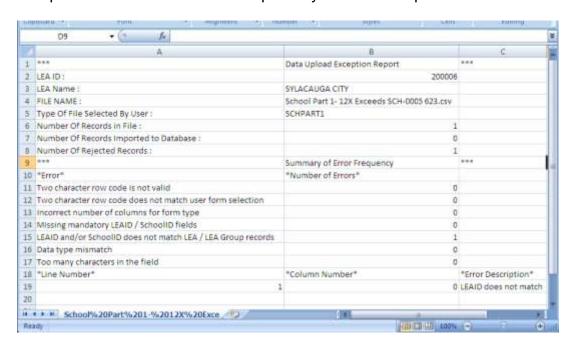


Files are uploaded one at a time. If you have multiple files to upload, repeat the process once for each file.

Uploaded files will be processed overnight to check them for errors (e.g., too many characters in a field, incorrect data type, missing or invalid LEA and school IDs, etc.).

- If your file has no errors, on the file upload screen the file will appear with status "Processed". The data from your file will have been uploaded into the survey system. You will be able to access your uploaded data through the survey tool screens as described above.
- If every record in your file has errors, on the file upload screen the file will appear with status "Processed all records fail". None of the data in the file will be uploaded to the survey system. You can click on the View link for the file to view the Exception Report explaining the errors found in the file.
- If some of the records in the file had no errors and some of the records in the file had errors, on the file upload screen the file will appear with status "Processed with errors".
  - The data from the error-free records in your file will have been uploaded into the survey system. You will be able to access the uploaded data through the survey tool screens as described above.
  - For the records with errors, you can click on the View link for the file to view the Exception Report explaining the errors found in the file.

When you click on the View link to view an Exception Report, the Exception Report file is opened in Excel in a new window. You can use standard Excel functions to view, manipulate and/or download the report to your local computer.





**Note:** The Excel Template pre-collection tool for School Forms Part 1 and 2 is built to accommodate records for ten schools. If you use the tool to build a file for less than ten schools, the resulting CSV file will contain blank records for the unused portion of the ten records. When your file is processed, the system will upload the data from your error-free records but will generate an error for each blank record in the file. On the Exception Report, you will see a "Two character row code is not valid" error message for each blank school record in your file. For example, if your file contained records for seven schools, the Exception Report will display the error message for three blank records in your file. These errors may be disregarded.

For files processed with errors or with all records failed, you may correct the errors in your file and re-upload the files. **Note**: If you open a .csv file in Excel, it may read the LEA and School ID values as numeric instead of text and delete the leading zeros in the IDs, if any. If this occurs, you will need to correct the IDs before saving the file.

### Partial Data for Individual LEA or School Records

A specific LEA or school form record does not need to contain all data fields for the form. An initial submission for a specific LEA or School form record can contain data for only some of the fields on the form. Subsequent submissions for a specific LEA or School form record need only contain additions or changes to data fields submitted previously.

| Initial        | LEAID | 12345 |       | 67890 | Yes |
|----------------|-------|-------|-------|-------|-----|
| Submission     |       |       |       |       |     |
| Second         | LEAID |       | 54321 |       | No  |
| Submission     |       |       |       |       |     |
| Resulting data | LEAID | 12345 | 54321 | 67890 | No  |
| in database    |       |       |       |       |     |

In the example above, the first line shows data for an LEA record in the initial file submission. The next line shows the data submitted for the same LEA in a second file submission.

When the system reads the first record, it writes all fields with data to the database. When the system reads the second record, it only reads and updates fields containing data. Any fields in the second record containing blanks will not over write those same fields in the data base from prior file submissions for that LEA. The last row shows the data that has been written to the data base system from the two file submissions.

There are multiple benefits of this approach:

 You do not need to submit all data for each record in your LEA and School file submissions. Data can be collected / submitted as it becomes available.



 You can make corrections to the data of individual schools or LEAs without having to resubmit the data for all of them. If previously submitted data needs to be revised, you can simply re-submit the updated data for that school or LEA.

One consequence of this system behavior is that you cannot blank out previously submitted data fields. If you discover that you submitted data for fields that should not have been submitted at all, you cannot correct this by leaving those fields blank in the records of your next submission. If the situation occurs, call PSC for assistance in deleting that data.

### Partial Records for Files

A specific file does not need to contain all records for your submission (e.g., all school records for the LEA). An initial file can contain only some of the required records. Subsequent files need only contain records that were not submitted previously.

For example, your original file could contain records for your elementary schools, and your second file could contain records for your high schools. As another example, if after submitting your school file you discover that you forgot to include a school in your file, all you need to do is submit a file that contains just the record for that one school.

The benefit of this approach is that you do not need to submit all records for your LEA in one file submission. Records can be collected / submitted as they become available.

**Note:** The on-line survey application does not immediately recognize the presence of data provided via file upload. The completion percentages are not immediately updated. Also, on the school form menus, dependent questions that should be displayed on the menus based upon your uploaded answers to guiding questions will not be immediately displayed.

- If you would like to view your data on-line after file upload, simply select each of the guiding question screens and click the Save and Return button. The school form menus will refresh with the appropriate dependent guestions displayed.
- If you would like to have the system calculate your completion percentages, simply select each question and click the Save and Return button. When you return to the dashboard, the completion percentage will be updated.



### **Data Checks**

The data check functions are designed to identify errors in your entered or uploaded CRDC survey data. While the on-screen validations and the file upload process detect format-related errors (e.g., too many digits, alpha data in a numeric field, etc.), the data check functions detect errors such as a required field left blank, an entry for male Hispanic students who took Algebra 1 that is greater than the total number of male Hispanic students in the entire school, etc. Data checks can be run at any time.

There are seven types of data checks:

- LEA Form Only Part 1 Performs data check on only the data in LEA Form Part
- LEA Form Only Part 2 Performs data check on only the data in LEA Form Part
- School Data Check Part 1 Performs data check on only the data in School Form Part 1
- School Data Check Part 2 Performs data check on only the data in School Form Part 2
- LEA Form and Schools Part 1 Performs data check on the data in LEA Form Part 1 and on School Form Part 1 for all schools in the LEA
- LEA Form and Schools Part 2 Performs data check on the data in LEA Form Part 2 and on School Form Part 2 for all schools in the LEA
- Certification As the first step in the certification process, performs data check on the data in LEA Form Parts 1 and 2 and on School Form Parts 1 and 2 for all schools in the LEA

For all but the certification data check, there are two options for performing each data check:

- Partial Partial data checks only check for errors on data within the same screen, with the exception of comparing values on screens to the enrollment data entered on screen SCH-0005. This option should be selected when you have only entered part of your CRDC data, and would like to determine if you have any errors only on the data you have entered.
- **Full** Performs data check on all survey fields. This option should be selected when you have entered all required survey data for a particular form and would like to determine if you have errors on the entire form(s). The certification data check is always a full data check.



# Executing a Data Check

For all but the Certification data check, data checks are executed the same way. (See the Certification section below for information regarding the Certification data check.)

Click the link for the desired data check on the appropriate dashboard.

- LEA Dashboard
  - LEA Form Only Part 1
  - LEA Form Only Part 2
  - LEA Form and Schools Part 1
  - LEA Form and Schools Part 2
- School Dashboard
  - School Data Check Part 1
  - School Data Check Part 2

The Run Data Check drop-down window will appear, with text reflecting the type of data check you are about to run.



Click the "Next" button. The system displays the drop-down window asking what type of data check you want to run.



Click the radio button for the type of data check you want to run, and then click the "Submit" button. The dropdown window closes and an "in progress" message is displayed on the dashboard. *Note:* During a data check, the functions that allow update of the data being data checked are disabled. For example, when you run a Part 1 or Part 2 combined LEA and schools data check, the list of schools on the LEA dashboard will not be displayed until the data check is complete to prevent you from updating school information while the data check is running.

#### **LEA Information**

**LEA ID: 0100300** 

LEA Name: BARBOUR COUNTY LEA Form Part 1 % Complete: 100% LEA Form Part 2 % Complete: 5%

Survey Due Date:

Your data check for the part 1 form is in progress. Check back intermittently for updated results by clicking the "Refresh Page" link located in the "Other Links" section to the right.

#### **LEA Tasks**

Edit LEA Information | LEA Form Part 1 | LEA Form Part 2 | Manage LEA Users

Click the Refresh Page link until the system displays a message in the LEA Information box informing you that the data check was successful or failed.

### Refresh Page Link

Refresh Page

#### **LEA Information**

**LEA ID: 0100300** 

LEA Name: BARBOUR COUNTY LEA Form Part 1 % Complete: 100% LEA Form Part 2 % Complete: 5%

Survey Due Date:

LEA Only Part 1: Your data check was successful. Your part 1 form does not contain errors.

#### **LEA Tasks**

Edit LEA Information | LEA Form Part 1 | LEA Form Part 2 | Manage LEA Users

#### LEA Information

LEA ID: 0200006

LEA Name: SYLACAUGA CITY LEA Form Part 1 % Complete: 100% LEA Form Part 2 % Complete: 0%

Survey Due Date:

LEA Form Only Part 1: Your Part 1 LEA Form has errors. Please select the "LEA Part 1 Error Log Document" link to view your errors. Each error is identified by location (screen number and field) and error (code and description). The field column can be expanded to see the specific cell in which the error occurred. You may change the orientation of your Error Log to landscape and print the list of errors and then return to your forms and fix the errors. It is then suggested that you run a second data check. Please contact the Partner Support Center if you need assistance with clearing your errors at 1-855-320-6459 or EDEN\_CRDC@ED.GOV.

When any of the data checks fail, an error log is generated. See the Error Log section below for instructions regarding accessing and reviewing your data check error logs.



# **Data Check Error Logs**

Error Logs generated as a result of failed data checks may be used as a guide to correct your data errors. In order to view the error log from a failed data check, click on the link in the "View Error Logs from LEA Data Checks" box on the LEA Dashboard or the link in the "View Error Logs from School Data Checks" box on the School Dashboard that corresponds to the type of data check you ran (see table below).

# View Error Logs from LEA Data Checks

Part 1

LEA Part 1 Error Log Document LEA and Schools Error Log: Not available

Part 2:

LEA Part 2 Error Log Document LEA and Schools Error Log

Certification:

Certification Error Log Document

### View Error Logs from School Data Checks

Part 1: School Part 1 Error Log Document Part 2: School Part 2 Error Log Document

| Data Check                  | Corresponding Error Log Link             |
|-----------------------------|--|
| LEA Form Only Part 1        | Part 1: LEA Part 1 Error Log Document    |
| LEA Form Only Part 2        | Part 2: LEA Part 2 Error Log Document    |
| LEA Form and Schools Part 1 | Part 1: LEA and Schools Error Log        |
| LEA Form and Schools Part 2 | Part 2: LEA and Schools Error Log        |
| School Data Check Part 1    | Part 1: School Part 1 Error Log Document |
| School Data Check Part 2    | Part 2: School Part 2 Error Log Document |
| Certification               | Certification: Certification Error       |

The system displays a pop-up window allowing you to Open or Save the error log.



The naming convention for the error log Excel files is "Error Report nnnnnn\_x\_mmddyyyhhmmss", where:

- nnnnnnn is LEA ID
- x is the type of data check
  - 1 LEA Part 1
  - 2 LEA Part 2
  - o 3 School Part 1
  - 4 School Part 2
  - o 5 Part 1 LEA and all schools
  - o 6 Part 2 LEA and all schools
  - o 7 Certification
- mmddyyyy is the date the data check was run
- hhmmss is the time the data check was run

If you select Open, the system opens the selected Error Log file in Excel in a new window.

| LEA_NAME | SCHOOL_NAME   | SCREEN_NAME     | SCREEN_NUMBER | FIELD     | ERROR_CODE | ERROR_DE    |
|----------|---------------|-----------------|---------------|-----------|------------|-------------|
| ALEXANDE | R CITY        | LEA-Level Cour  | LEA-0001      | TOT_SCH   | 144        | The numb    |
| ALEXANDE | R CITY        | LEA-Level Cour  | LEA-0001      | MEMBERS   | 125        | Total num   |
| ALEXANDE | R CITY        | LEA-Level Cour  | LEA-0001      | SP_ED_EV  | 128        | The numb    |
| ALEXANDE | R CITY        | LEA-Level Cour  | LEA-0001      | SP_ED_EV  | 126        | The numb    |
| ALEXANDE | R CITY        | Kindergarten D  | LEA-0003      | NO_K      | 129        | When No     |
| ALEXANDE | R CITY        | Prekindergarte  | LEA-0005      | PREK_ALL  | 138        | For prekin  |
| ALEXANDE | R CITY        | Prekindergarte  | LEA-0006      | PREK_IDE/ | 131        | When "Pre   |
| ALEXANDE | R CITY        | Harassment an   | LEA-0007      | BULLY_PO  | 132        | When "No    |
| ALEXANDE | R CITY        | LEA-Operated    | LEA-0009      | Question  | 101        | A choice n  |
| ALEXANDE | ALEXANDER CIT | Alternative Sch | SCH-0004-1    | ALT_ACD_  | 152        | Invalid val |
| ALEXANDE | ALEXANDER CIT | Alternative Sch | SCH-0004-1    | ALT_DISC_ | 152        | Invalid val |
| ALEXANDE | ALEXANDER CIT | School Charact  | SCH-0002-1    | SP_ED     | 137        | Your respo  |

You can use standard Excel functions to view, manipulate and/or download the report to your local computer. You can change the orientation to landscape and adjust the column widths to get a full of view of the data in the cells (e.g., expand the "FIELD" column to see the specific cell where the error occurred).

Data check error logs will contain both error and warning codes / messages:

- If a 1XX or 2XX error message is issued for a field, you must correct the data.
- If a 3XX warning message is issued for a field, you must either correct the data or enter a comment for the applicable table or screen explaining why the data is actually correct.

• If you provided a comment for a warning, when you run a new data check the warning will remain on your error log, but with a 4XX warning code. The 4XX warning codes are merely notifications of resolved warnings, and will not stop you from certifying your submission.

Until you run new data checks, the error log links will continue to link to the last generated error logs. **Just correcting your data errors will not create a new error log(s).** However, each time you run a new data check of a given type, the system generates a new error log which replaces the previous error log. If you require an audit trail of your errors, please save your error logs prior to running new data checks.

Use the error log as a guide, correct your data errors and then re-run the data checks until all your CRDC data for both LEA forms and all school forms is error free. You will not be able to certify your survey if you have unresolved data errors. If you have any questions concerning the errors that your data check produces please contact the PSC for assistance.

**Note:** Partial data checks only check for errors on data within the same screen, with the exception of comparing values on screens to the enrollment data entered on screen SCH-0005. Therefore, when you run a partial data check, you may get a status message on the dashboard saying that your data check failed, but get an error report with no errors listed. This simply indicates that the data you have entered is correct within each individual screen and no corrections are required at this time. When all your data is entered for a form, run a full data check to determine if you have errors regarding comparison of data between screens.

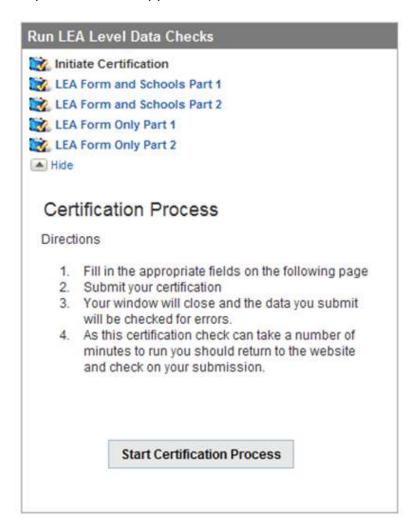


# Certification

Certifying your survey responses is the final step of the CRDC.

- If you have run all of the form data checks without errors, your submission will successfully certify.
- If you still have unresolved errors, when you attempt to certify you will be notified that your certification has failed.

On the LEA Dashboard, click the **Initiate Certification** link. The Certification Process dropdown screen appears.

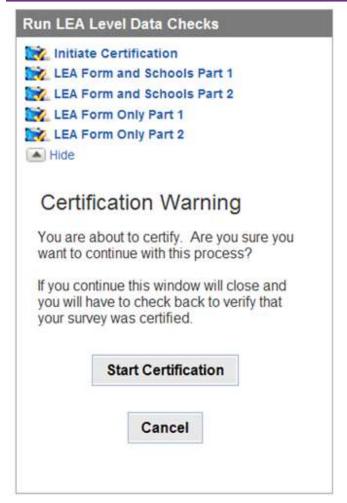


On the Certification Process dropdown screen, click the "Start Certification Process" button. The LEA Certification screen appears.

# LEA Certification (CERT-0001) Previously the CRDC collected disaggregated data on graduates with a regular diploma and graduates with another credential. The CRDC also collected data on students with disabilities by disability category. Your LEA also reports this data to your state education agency, which reports it to ED (EDFacts DG 308 and EDFacts DG 74). To reduce burden, the CRDC will no longer collect this data directly from LEAs. Instead, the data that your LEA provides to the state education agency will become part of your LEA's CRDC submission. Your LEA's certification of its CRDC data includes verifying the accuracy of the data that your LEA submitted to the state education agency. I certify that the information provided is true and correct to the best of my knowledge and belief. A willfully false statement is punishable by law. (18 U.S. C. §1001.) I am authorized to submit the LEA's forms for certification because I am\* C LEA Superintendent Designated by the LEA Superintendent to certify Name \* Title \* Email Address \* Phone Number including area code \* Required format: ###-### Clicking the "I Certify" button finalizes your LEA's CRDC submission and prevents further changes. I Certify Cancel

Enter your credentials and click the "I Certify" button. The Certification Warning screen appears.





Click the "Start Certification" button. The dropdown box will close. On the LEA Dashboard, a message is displayed indicating that your certification is in process. At this time, the system performs a data check on both LEA Forms and all School Forms for your LEA. You need to click the Refresh Page link on the LEA Dashboard periodically to determine when the certification process is finished. *Note:* While your certification process is running, you may continue to work on your computer or you may choose to leave it unattended. Your web survey tool session may time out, but the certification process is still progressing. You will be able to check the status of the certification process the next time you log in to the web survey tool.

Certification Failed- If your certification failed, the system displays a message to that effect in the LEA Information section of the screen. A data check error log is automatically generated. Click the Certification Error Log Document link in the View Error Logs from LEA Data Checks box to view the error log. Review the errors in the log, correct the specified data fields, and then try to certify again. If you need assistance with the errors, contact the PSC.



Successful Certification- If your certification succeeded, the system displays a message to that effect in the LEA Information section of the screen. In addition, PDFs of your LEA Forms and each of your School Forms are automatically generated, populated with your certified data. Note: It is strongly recommended that you print and/or download the post-certification PDFs and retain them for your records. See the PDF Retrieval and PDF Zip File Function sections below.



# **PDFs of Survey Data**

At any time during the survey process, you can generate, view and download PDFs of the survey data you have entered.

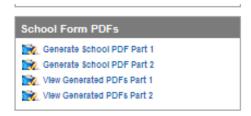
# PDF Generation

You can generate LEA PDFs from the LEA Dashboard and School PDFs from the School Dashboard.

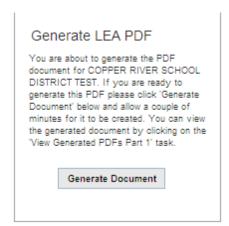
# LEA Dashboard:



# School Dashboard:



Click the link for the PDF you want to generate. The Generate LEA PDF or Generate School PDF dropdown is displayed





Click the "Generate Document" button. The system closes the dropdown screen and generates the requested PDF. Each time a user generates a new PDF, it overwrites the previously generated PDF of the same type (LEA Part 1, LEA Part 2, School Part 1 or School Part 2), if any.

Proceed to the PDF Retrieval section below for instructions for viewing the generated PDFs.



# PDF Retrieval

You can view PDFs from either the LEA Dashboard or the School Dashboard.

# LEA Dashboard:



# School Dashboard:

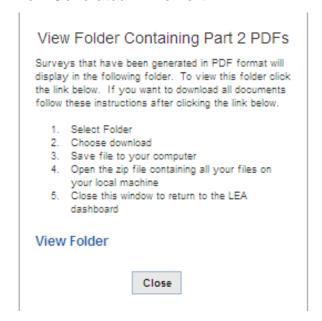


Click the link for the PDF you want to generate. The View Folder Containing PDFs dropdown is displayed

# View Generated PDFs Part 1:

# View Folder Containing PDFs Surveys that have been generated in PDF format will display in the following folder. To view this folder click the link below. If you want to download all documents follow these instructions after clicking the link below. 1. Select Folder 2. Choose download 3. Save file to your computer 4. Open the zip file containing all your files on your local machine. View Folder

# View Generated PDFs Part2:



Click on the View Folder link. The contents of the folder for either Part 1 or Part 2 are displayed, depending on which part you selected to view.





This folder lists all PDF documents you generated for either Part 1 or Part 2. *Note:* The Part 1 folder now contains not only the generated PDFs for your LEA but also any file upload files and file upload Exception Reports. The user who requested the PDF, along with the time and date the PDF was generated, is displayed. Click on the PDF you want to view. The PDF will open in another window. You can use standard PDF functions to view, print and/or save the PDF to your local computer.

**Note:** The PDF displays all data tables, even those that you did not need to populate based on guiding questions. The values on those tables will be displayed as N/A. Also, you may see blank radio buttons and/or check boxes. This is normal when a screen is not applicable.

To view PDFs for the other Part of your survey, click the Up One Level icon on the screen. The PDF folders for both Part 1 and Part 2 are displayed. You can now choose to open and view the PDFs for either Part.



# PDF Zip File Function

To download part or all of your Part 1 or Part 2 PDFs in a ZIP file, click the check box to the left of the Part 1 or Part 2 folder or to the left of one or more individual PDF files. The Download icon will appear on the tool bar.



Click the Download link.



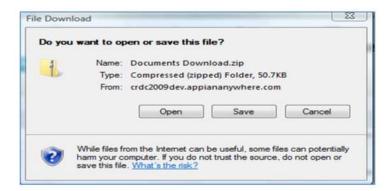
You are then presented with a pop-up advising you that you are about to download your selected documents. Click the "OK" button.



The next pop-up displays the progress of the creation of the zip file.



A pop-up box appears with the options to "Open", "Save", or "Cancel". Click the "Save" button. Browse to select the location on your local computer where the file should be saved.



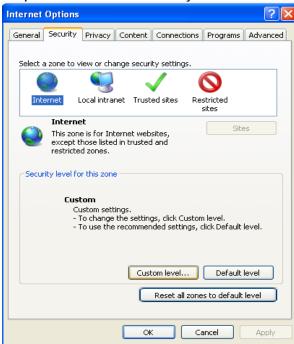
# **Browser Settings for File Downloads**

Follow the steps below to change your Internet Explorer browser settings to enable file downloads:

Step 1: Select "Tools" and then "Internet Options" from your browser window.



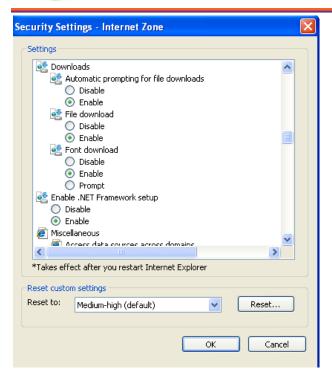
Step 2: Select the "Security Tab" and then "Custom Level."



# Step 3:

- a. In the "Security Settings" Window scroll down to "Downloads".
- b. Select the "Enable" radio buttons for "Automatic prompting for file downloads" and "File download."
- c. Click the "OK" button.





Step 4: Click "Apply" and then click the "OK" button.





# **Other Functions**

# Edit LEA Information

The Edit LEA Information function allows you to update your district name, address and phone information, as well as Superintendent, Principal Contact and Alternate Contact information.

Begin by clicking the Edit LEA Information link on the LEA Dashboard.



On the Edit LEA Information screen, click the "Continue" button.

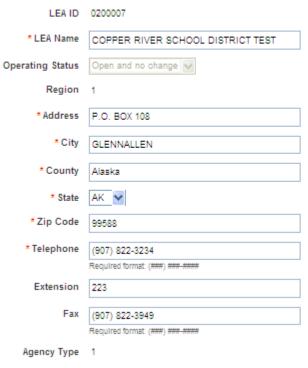


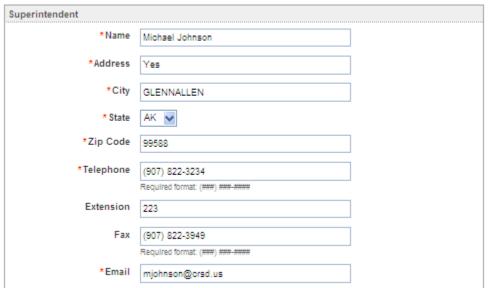
The Edit LEA screen is displayed.



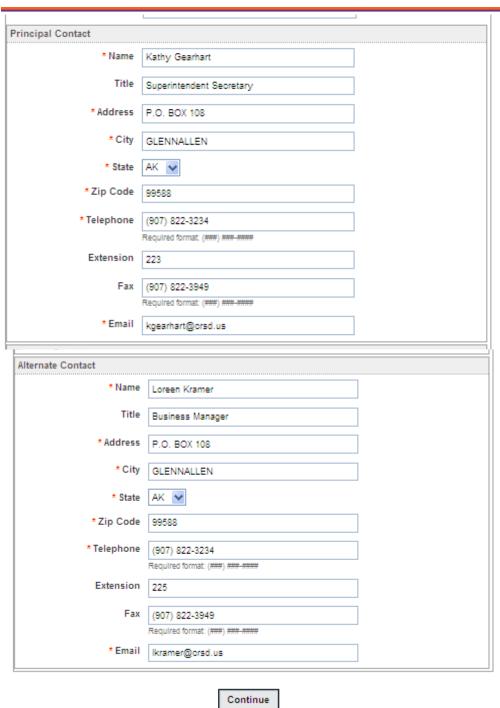
# Edit LEA

Please complete the form below.









Fields marked with a red asterisk (\*) are required fields. If, when you open the Edit LEA function, any of these fields are blank, you will need to complete these fields before you can continue. If you do not have an Alternate Contact, please have your district designate one or enter N/A.

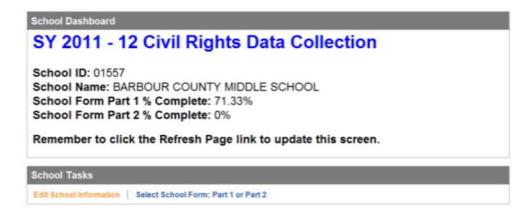
Update your LEA information as needed and click the "Continue" button. Your updates will be saved and you will be returned to the LEA Dashboard.



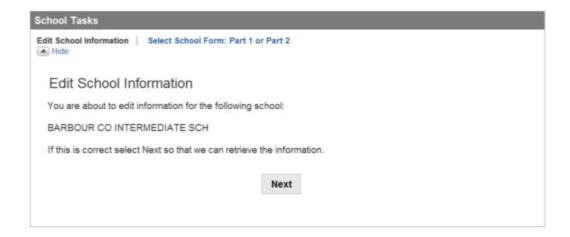
# Edit School Information

The Edit School Information function allows you to update the demographic information on file for your schools.

Begin by clicking the Edit School Information link on the School Dashboard.



On the Edit School Information screen, click the "Next" button.



The Edit School screen is displayed.



### Edit BARBOUR CO INTERMEDIATE SCH LEA Information (Please Verify) LEA ID 0100300 **LEA Name** BARBOUR COUNTY LFA Address P 0 BOX 429 LEA City CLAYTON LEA State AL LEA Zip 36016 School Information (Please Enter) School ID 01641 School Name\* BARBOUR CO INTERMEDIATE SCH Operating Status Code Open and must report Address\* PO BOX 429 City\* LOUISVILLE State\* Zip Code\* Telephone (334) 266-5643 Required Format: (000) 000-0000 Save Cancel

Update your School information as needed and click the "Save" button. Your updates will be saved and you will be returned to the School Dashboard.

# Manage LEA Users

**Note**: All CRDC system users for your LEA have access to all system functions (e.g., data entry for all schools, file upload, data checks, error logs, PDFs, etc.) Therefore, it is advisable to coordinate the system activities of your users to ensure that they do not overwrite each other's survey data, error logs, PDFs, etc.

Through the Manage LEA Users function, you can add, update or deactivate users for the LEA. Begin by clicking the Manage LEA Users link on the LEA Dashboard.





The Instructions for The User Management Process screen is displayed.



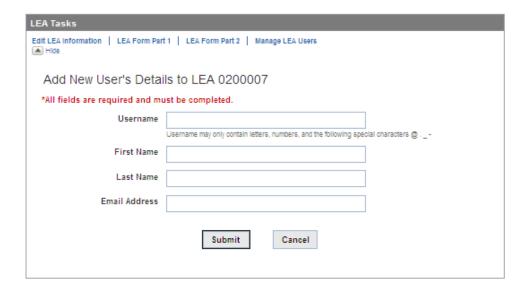
Click the "Continue" button. The user actions screen is displayed.



Click on the task you wish to perform and click the "Next" button. The screen for the function you selected will be displayed.



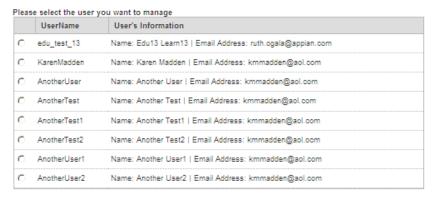
### Add a new user:



Enter the required information and click the "Submit" button. An email will be sent to the e-mail address entered, notifying the new user of the link to change their temporary password and log in to the survey.

# **Update User's Information:**

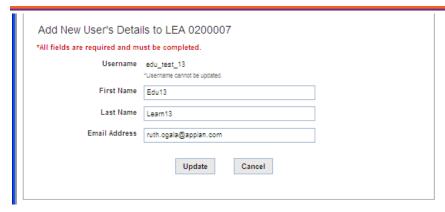
Add New User's Details to LEA 0200007



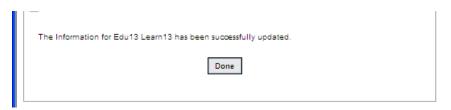
Update Information

Select the username you wish to update, and click the "Update Information" button. The update screen is displayed.





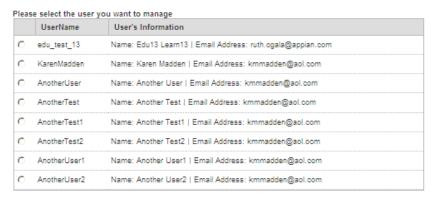
Update the user information as needed and click the "Update" button. The successful update screen is displayed.



Click the "Done" button to return to the Dashboard.

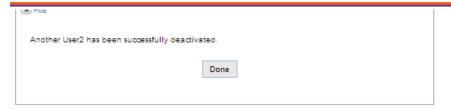
# Deactivate a User:

Add New User's Details to LEA 0200007



Update Information

Select the username you wish to deactivate, and click the "Deactivate" button. The deactivate success is displayed.



Click the "Done" button to return to the Dashboard.

When adding, changing or deactivating a user, all users for the LEA will be notified of the LEA Information update by e-mail. The user affected by the change will receive an additional e-mail specifically informing them of the new user, updated user information or deactivation.

# **New User**

When a new user is added to the system, the following email is sent to the user:

CRDC account creation
From CRDC admin@crdc2011test.appiancloud.com

Dear <First Name Last Name>,

Your CRDC account has been created by your administrator: <name>. Your username and temporary password are below:

Username: <username>

Temporary Password: <temp password>

To log in automatically with your temporary password, click https://crdc2011test.appiancloud.com/suite/auth?un=<username>&pw=piEUB3x%3E

If you have problems with the above link, you may copy and paste it into your web browser, or navigate to the login page and manually enter your username and temporary password.

You will be asked to select a new password when you log in.

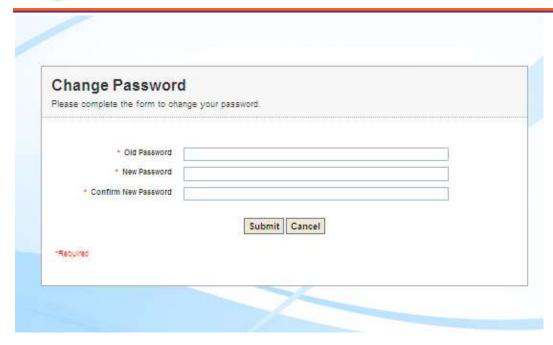
If you have any questions, please contact your administrator.

Thank you, CRDC

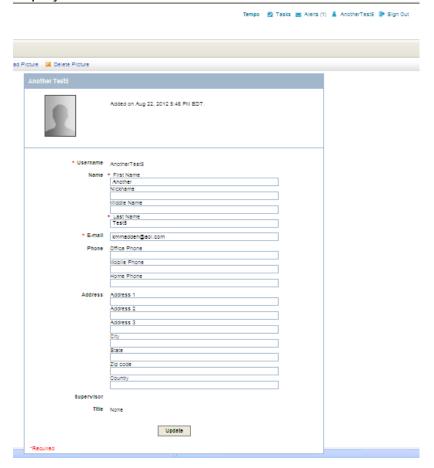
This message has been sent by Appian

Click on the link in the e-mail. The Change Password screen is displayed.





For Old Password, enter the temporary password provided in the e-mail. Enter a new password of your choice. Click the "Submit" button. The My Profile screen is displayed.





Make any needed changes to your profile and click the "Update" button. Then click the Sign Out link at the top right of the screen. The survey login screen is displayed.



Login as instructed in the Login section of this document.